NEEMA SOFTWARE

2022

EASYPHONE
SMART CLOUD VOIP SYSTEM
CATALOGUE

EASYPHONE is an intelligent platform with connected apps that serve as a valuable help for calling system with cloud based confgrabel extinsions and full integrated PBX with many functions and modules when calling or resieving calls.

WHO WE ARE?

Neema Software is a German company founded in 2009 as a software house with its own products. Neema deals with modern technology and advanced solutions for the industrial sector. The company presents several German companies in the fields of technology, intelligent solutions, data security, cloud hosting and digital transformation for the daily process in a simple way, and with advanced know-how.

Neema has developed many projects in multiple industries in software digitization in Germany, Kenya, Ethiopia, Chad and Sudan. Neema has built a good and successful relationship with customers

WHAT WE DO?

New vision, new ideas, fast, simple software with support and service with passion at neema, one of the best things our company can count on is our vision, always modernizing our ideas and trying to use new technologies where whatever the cost.

Our customers are our priority...that's why we always want to offer them the best as it's our priority.

Update your system and ideas with one of the world's leading know-how providers.

EASYPHONE SPESIFICATIONS

Here are some of the specifications that make EASYPHONE unique and functional.

AUTOMATED CALL DISTRIBUTION (ACD)
Automated smart and efficient queue distribution of inbound calls

INTERACTIVE VOICE RESPONSE (IVR)
Create your multi-level interactive voice response (IVR) menu

CALL QUEING
Create customized call queues. Inbound calls are sorted in call

CALL RECORDING
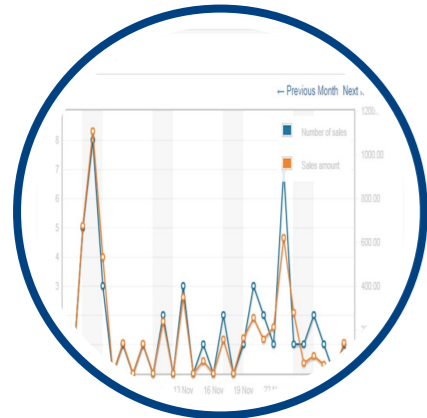CloudTalk can automatically make a recording of all calls.

INTERNATIONAL NUMBERS
Your agents can see all caller information displayed in one place.

CALLBACK
If there are any unanswered phone calls, CloudTalk can automatically call your customers back.

REPORTS

You can keep track of sales and products of your EASYPHONE by dates, weeks.

BUSINESS HOURS

Define your business hours and decide when you are available for receiving calls.

SYSTEM WITH POPULAR APPs

CloudTalk Voice can be easily integrated into your existing business tools

EASY MANAGMENT

Use Easyphone's web-based admin interface to manage your call center

REDUCE OPERATIONAL COSTS

With our EASYPHONE system, reduce your costs

ACCESSIBLE FROM ANY WHERE

Since its cloud based you can use it from any where

GOOGLE PLAY

You can find us very easy in google play.

MICROSOFT STORE

Search for EASYPHONE in your store of windows.

IOS STORE

We can be found also in IOS Store.

EXTRA FEATURES

Our EASYPHONE comes with an API definition that can be adapted to any other platform you work with. The customization in this case depends on the system the customer is using and the time it takes for the proper customization.

Orbit has always released new versions of its software keeping in mind its customers' simplicity and ease of use. Special offers are always in mind.

Eng. Carsten Preuß

We develop software with innovative ideas and are very interested in doing our best for our customers. At Neema, we are ready to make the necessary adjustments to make our module work the same way with our or your ERP.

Project Manager

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OUR MOTIVIATION

Our team focuses on the essentials, we create added value for your company with one of the world's best ideas. Maintain the momentum of your core business or innovate through non-traditional services with our range of best-in-class solutions. Trusted by ecosystem companies, including security, hosting and new solutions, virtual network operators.

CONTACT US
FOR ANY QUERY
OR QUESTIONS

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We are proud to be the innovative company with our products, introducing smart solutions at scale. Our team focuses on the essentials, we create added value for your company with one of the world's best ideas..